



## RAZR HQIC: AN OVERVIEW

### Missions of CMS + HQIC Program:

- Improve the effectiveness, efficiency, economy, and quality of services delivered to Medicare beneficiaries.
- Support rural, critical access hospitals and those hospitals that are low performing and serve vulnerable populations: the elderly, medically underserved, chronically ill and disabled, low-income and/ homeless.
- Provide support to hospitals during public health emergencies, epidemics, pandemics, and other crises as they arise.

Your hospital and providers work hard to provide safe, quality care. RAZR invites you to partner with us to achieve the goals and measurable outcomes for the CMS HQIC program.



#### Goal 1: Improve Behavioral Health Outcomes

- Focus on decreasing opioid misuse
- Use evidence-based approaches with advanced data analytics
- Promote opioid stewardship and safe prescribing practices
- Offer evidence-based best practice



#### Goal 2: Increase Patient Safety and Quality

- Focus on reduction of harm
- Emphasize high reliability organization transformation
- Offer data driven evidence-based training, interventions and focus roundtables
- Employ rapid cycle process improvement strategies
- Implement CDC Antibiotic Stewardship Program with TAP strategy



#### Goal 3: Strengthening Care Transitions

- Focus on reduction of harm
- Emphasize high reliability organization transformation
- Offer data driven evidence based training, interventions and focus roundtables
- Employ rapid cycle process improvement strategies
- Use proven technical assistance strategies with advanced data analytics

### Additional Support Areas:



#### Provide Support for Public Health Emergencies (COVID-19)

- Provide targeted approach based on latest statistical models
- Form agile response teams for rapid response and hospital assessments
- Engage stakeholders and hospitals for timely interventions
- Collaborate and communicate with State and local public health partners



#### Enhance Patient Centered Care and Relationships

- Identify and reduce healthcare disparities in harm and readmissions.
- Focus on increasing person and family engagement
- Conduct SODH and REaL data analysis to provide trends and gaps
- Evaluate and align policies and procedures
- Offer evidence-based best practice



#### Elevate Quality Improvement (QI)

- Provide advanced training including Leadership, Provider and Front-Line Staff
- Provide Learning and Action Networks (LANs)
- Utilize advanced data analytics and population health strategies
- Combine behavioral science and systems thinking techniques
- Offer evidence-based training, guidelines, and tools

## RAZR Quality Services – Why Partner with RAZR Solutions

- RAZR has extensive experience working with CMS and commercial clients to improve patient outcomes through quality and safety improvement initiatives nationwide.
- We have worked with hundreds of hospitals and providers across the U.S. implementing QI strategies and achieving our hospitals and CMS quality improvement goals for the past decade.
- Our healthcare improvement teams work hand-in-hand with healthcare professionals, networks and associations to improve the quality and safety of care for all patients.
- We offer setting/topic-specific, on-site and virtual coaching, educational training, best practice tools, and resources to help providers/practitioners improve in quality measures, compliance, and resource utilization.
- RAZR+HQIC program is designed to help hospitals develop processes, improve in the designated measures and collaborate with peer facilities to share and receive knowledge that can help them avoid these costly reimbursement penalties.

## RAZR Healthcare Improvement Team and Commitment to Quality

- RAZR's healthcare improvement team is comprised of multiple subject matter experts that can lead the design, implementation, education, training, and technical assistance for effective and sustainable quality improvement initiatives.
- Our team members collaborate closely with organizations to implement strategic and individualized improvement programs designed to specifically address the healthcare needs of people in your community.
- RAZR strives to help improve the utilization of available resources within the communities that your patients live by identifying and supporting best practices in patient care affected by social determinants of health and overall health care disparities and inequities.
- RAZR realizes improving healthcare for all Americans in this ever changing and evolving landscape requires a unified team and an individualized approach to care delivery.
- RAZR partners with industry leaders, experts, innovators and has support from American Hospital Association and Premier Inc., Altarum, Tribalhealth Alliance, Institute for Patient and Family Centered Care and Janson, Topic Focused Associations, Rural Health Alliance, Emergency Preparedness Associations and Academia.

### Our process consists of:

Comprehensive assessments + data collection & analytics + proven technical assistance  
= **MEASUREABLE quality care improvements**

**Together in Partnership with RAZR we can advance excellence in health equity | patient, family and community engagement| and safer better quality of care every day with or without pandemics!**

**razrsolutions.com**

